US Affiliated Pacific Island Territories and Countries
USAPI Telehealth Champion Building and Planning Workshop

Facilitated by the Pacific Basin Telehealth Resource Center and DHHS Region IX
Funded in part by The Office of the Assistant Secretary for Planning and Evaluation (ASPE),
US Department of Health and Human Services

September 13 to 15, 2016

Tuesday 9/13/16: Telehealth Needs & Opportunities

Venue: Shriners Hospital for Children

8:30 AM Registration & Coffee

9:00 AM – 9:30 AM Opening & Welcome
Blessing – Dr. Livinson Talung

Objectives & Introductions
What do you want to get out of this workshop?

9:30 AM – 10:30 AM Introduction to Telehealth

10:30 AM – 10:45 AM Break

10:45 AM – 12:00 PM Telehealth Program Introductions
(Benefits/Opportunities, Challenges/Lessons Learned – focus on advice for a program thinking about telehealth)

- Department of Health, Child and Adolescent Mental Health Division
- Hawaii Telesroke Network
- Na Puuwai Native Hawaiian Health System
- Chronic Kidney Disease, Aloha Kidney

12:00 PM – 1:00 PM Lunch

1:00 PM – 2:00 PM Shriners Hospital for Children/PIER

2:00 PM – 2:15 PM Break

2:15 PM – 3:15 PM Jurisdiction Reports & Discussion
Support was provided by Mathematica Policy Research through funding from the U.S. Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation.

Contract Number: HHSP23320095642WC/HHSP23337039T

3:15 PM – 3:30 PM  Break

3:30 PM – 4:30 PM  Jurisdiction Reports & Discussion (Continued)

4:15 PM  Wrap-Up Summarize Next Day Agenda

4:15 PM – 5:00 PM  Tour Shriners Hospital for Children

Jurisdiction Report Outline:
10 Minutes each (including each FSM state, Ebeye and Majuro)

Information Needed for Jurisdiction Report Presentation (to the best available):
(Also report – what information is not easily available)

Overview of Health Care Environment and Priorities
• General Demographics: population, geographic, economic overview
• Basic Health Information: #hospitals, clinics, specialty care; private sector health care
• Any major challenges and priorities
• Any telehealth programs? Success or not?

Referral Patterns/ Data
• What health services are needed for off island referrals?
• How many patients sent?
• Where are they sent? (e.g., state, country, hospital, provider)
• Breakdown of Cost
  Who pays?
    Overall estimate of annual off island referral cost
    What is paid for: (air fare, accommodations – e.g., hotel, health services)

Telecommunication
• Your facilities telecommunication bandwidth capacity
• Monthly Cost
• Performance – can do video conferencing? Reliable? Poor? Depends?

Veterans
• How many recruited by Department of Defense from your island?
• How many returning U.S. veterans?
• Any known information of your veterans’ health care needs?

Documents (if available, please send or bring)
• National/Sate Health Care Plans/ Strategies
• Other relevant to telehealth Strategic Planning Documents
Wednesday 9/14/16: Telehealth Resources & Opportunities

Venue: University of Hawaii at Manoa, Campus Center Ballroom Room Section C

8:30 AM Review Workshop Day 2 Agenda & Objectives

9:00 AM – 9:45 AM Victorie (Torie) Heart, Director, Alaska Community Health Aide (CHA) Program, Alaska Native Tribal Health Consortium

9:45 AM – 10:15 AM Thandiwe Nelson-Brooks, VA Telemedicine Coordinator

10:15 AM – 10:30 AM Break

10:30 AM – 11:30 AM Guam Community Health Centers & Good Samaritan 
USDA RUS DLT Telehealth Project

11:30 AM – 12:00 PM Group Discussion: 
What is in place and what is needed to advance telehealth in your jurisdiction?

12:00 PM – 1:00 PM Working Lunch – Group Discussion Continued

1:00 PM – 2:00 PM Resources: Funding & Direct Secure Messaging

2:00 PM – 2:30 PM Live Telehealth Demo:
Guam Northern Community Health Center

2:30 PM – 2:45 PM Break

2:45 PM – 4:15 PM Zoom and Vidyo Training/Overview
(Tom Okamura and Dwayne Lopes) (Install Plug-ins, tests connections, review features)

4:15 PM – 4:45 PM Project ECHO (Part of Zoom/Vidyo Demo)

4:45 PM – 5:00 PM Wrap-Up Summarize Next Day Agenda

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Thursday 9/15/16: Telehealth Short- & Long-Term Planning

Venue: University of Hawaii at Manoa, Campus Center Ballroom Room Section C

8:30 AM Registration & Coffee
9:00 AM – 10:00 AM Health Informatics and Telehealth
10:00 AM – 10:30 AM Break
10:30 AM – 10:45 AM Review of Day 3 Objectives
10:45 AM – 12:00 PM Short- and Long-Term Priorities
12:00 PM – 1:00 PM Lunch – VA Interaction Session with Thomas Driskill, Rural Health Coordinator, VA Pacific Islands Health Care Systems
1:00 PM – 2:30 PM Identify immediate next steps: What data do we need to collect: e.g., telecommunication capabilities/cost; referral data/cost; health information needs; policy needs; reimbursement and other business relationship information; etc.
2:30 PM – 3:30 PM Reflections and Wrap-Up
3:30 PM – 5:00 PM Tour UH TASI/PBTRC

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